THE REGENTS OF THE UNIVERSITY OF NEW MEX, & 2 7 + (35 (* (17 for its public operation known as the UNM HEALTH SCIENCES CENTER, specifically the UNM HOSPITAL for its SRMC campus, 3810+)

PURCHASING DEPARTMENT: 933 Bradbury Dr. SE, Suite 3165 ALBUQUERQUE, NM 87106

ISSUANCE DATE: February 15TH, 2024

RFP P494-24 AUDIOLOGIST SERVICES- UNMH SRMC CAMPUS

1. Offer Due Date/Time: ALL OFFEROR PROPOSALS MUST BE RECEIVED AT THE ADDRESS ABOVE FOR REVIEW AND EVALUATION BY THE PROCUREMENT SPECIALIST OR DESIGNEE REFERENCED ON THIS COVER PAGE NO LATER THAN 2:00 PM MOUNTAIN STANDARD TIME/DAYLIGHT TIME ON WEDNESDAY FEBRUARY 28TH, 2024.

SECTION I. INTRODUCTION AND GENERAL INFORMATION

The purpose of this Request of Proposals (RFP) is to solicit sealed proposals to establish contract(s) through competitive negotiations for the procurement of goods and/or services as set forth in **Exhibit A, Scope of Work**.

It is intended that this RFP will result in UNMH entering into a contractual agreement with one or more successful Offeror(s), for an **Initial Contract Term of up to Three (3) year(s)** with an option to automatically renew for additional terms, as provided for in NMSA 13-1-150 (Multi-Term Contract). Continuation of the contract(s) is contingent upon satisfactory contract compliance by the Contractor, as determined by UNMH. The UNMH must approve all contract renewals, amendments and adjustments.

- **1.1 Forms and Exhibits.** The RFP Submission Forms and Exhibits and the other documents requiring execution by the Offeror shall be completed and signed by a duly authorized representative of the Offeror. Proposals should be completed without delineations, alterations, or erasures. Should there be any discrepancy between the original and any of the copies, the original shall prevail.
- **1.2 Requirements**. For purposes of this RFP:
 - 1.2.1 "must" and "shall" indicate that the requirement is mandatory, subject to provisions of this RFP; and
 - 1.2.2 "should", "could" and "may" indicate that the requirement is discretionary.
- **1.3** Notice. The Offerors are put on notice that from the date of issue of the RFP through any award notification of the Agreement:
 - 1.3.1 Only the Procurement Specialist is authorized by the UNMH to amend or waive the requirements of the RFP pursuant to the terms of this RFP;
 - 1.3.2 Offerors should not contact any of the staff at UNMH, (except for the Procurement Specialist) in regards to this RFP, unless instructed to in writing by the Procurement Specialist;
 - 1.3.3 Under no circumstances shall the Offeror rely upon any information or instructions from the Procurement Specialist, UNMH employees or their agents unless the information or instructions is provided in writing by the Procurement Specialist in the form of an addendum; and
 - 1.3.4 UNMH, their employees, nor their agents shall be responsible for any information or instructions provided to the Offeror, with the exception of information or instructions provided in an addendum by the Procurement Specialist.

1.4 Information

- 1.4.1 Offeror to Review. The Offeror must carefully review this RFP and ensure that the Offeror has no reason to believe that there are any uncertainties, inconsistencies, errors, omissions, or ambiguities in any part of this RFP. Each Offeror is responsible for conducting its own investigations and due diligence necessary for the preparation of its Proposal.
- 1.4.2 Offeror to Notify. If the Offeror discovers any uncertainty, inconsistency, error, omission or ambiguity in this RFP, the Offeror must notify the Procurement Specialist in writing prior to submitting the Offeror's Proposal.
- 1.4.3 Offerors shall not: Claim after submission of a Proposal that there was any misunderstanding or that any of the conditions set out in Section 1.4.1 Offeror to Review were present with respect to this RFP; or hold any staff of UNMH liable for any uncertainty, inconsistency, error, omission, or ambiguity in any part of this RFP.

1.5 Clarification and Questions

- 1.5.1 Submission. Offerors may request clarification of this RFP by:
 - 1.5.1.1 Submitting all requests for clarification by email to the Procurement Specialist identified on page 1 of this RFP or as otherwise directed by the Procurement Specialist;
 - 1.5.1.2 Including the Offeror's address, telephone number, facsimile number and email address;
 - 1.5.1.3 If the question pertains to a specific section of this RFP, reference should be made to the specific section number and page; and
 - 1.5.1.4 Submitting all requests for clarification no later than **2:00 PM MST/MDT**, **MONDAY** February 19TH, 2024.
- 1.5.2 Questions and Answers. The UNMH will provide Offerors with written responses in the form of addenda to questions that are submitted in accordance with Section(s) 1.5.1 and 1.6. All addenda shall form part of this RFP. Questions and answers will be distributed in numbered addenda. In answering the Offeror's questions, the Procurement Specialist will include in all addenda the questions asked but will not attribute the questions to any Offeror. Notwithstanding the foregoing, the Procurement Specialist may in its sole discretion answer similar questions from various Offerors only once, edit the questions for clarity, and elect not to respond to questions that are either inappropriate or not comprehensible.
- **1.6 Issued Addenda.** Each Offeror shall be responsible for verifying before submitting its Proposal that it has received all addenda that have been issued. All addenda will be posted on the UNMH proposal website visit

SECTION II. PROPOSAL COPIES AND FORMAT

- 6. Cost Proposal (Exhibit B Section 1. C, and Exhibit I)
- E. Offeror's Additional Terms and Conditions (if applicable)
- F. Other Supporting Material (If applicable)

Within each section of the proposal, Offerors should address the items in the order indicated above. All forms provided in this RFP must be thoroughly completed and included in the appropriate section of the proposal.

The proposal summary may be included by potential Offerors to provide the Evaluation Committee with an overview of

- Seller, its agents and employees shall not accrue leave, retirement, insurance, bonding or any other benefit afforded to employees of the University as a result of any resultant Purchase Order/Agreement.
- 39. SITE FAMILIARITY. The Seller shall be responsible for thoroughly inspecting the site and work to be done prior to submission of an offer. The Seller warrants by this submission that the site has been thoroughly inspected and the work to be done and that the offer includes all costs required to complete the work. The failure of the Seller to be fully informed regarding the requirements of this Request will not constitute grounds or any claim, demand for adjustment or the withdrawal of an offer after the opening.
- 40. SITE INSPECTION. The site(s) referenced in this RFP are available for inspection. Arrangements may be made by contacting the individual listed on the cover sheer.

EXHIBIT A SCOPE OF SERVICES

1. BACKGROUND

A. UNMH for its Sandoval Regional Medical Center (SRMC)

EXHIBIT B EVALUATION CRITERIA

1. EVALUATION CRITERIA

This section describes the criteria to be used for analyzing and evaluating the various proposals. Cost will be a factor in the proposal evaluation with negotiable expectations; however, it is specifically a consideration of secondary importance to the need for competent and high-quality skilled Offeror(s).

UNMH reserves the right to award contracts based directly on the proposals or to negotiate with one or more Offerors or reject all proposals. The Offeror(s) selected for a contract will be chosen on the basis of the greatest benefit to UNMH. All responses to this Request for Proposals become the property of UNMH and will become public information upon completion of UNMH contract negotiation process.

An evaluation committee shall evaluate proposals based on the weighted criteria listed below. Submittals should completely address each of the following evaluation criteria in the order presented, elaborating on all responses where possible. UNMH reserves the right to judge the presentation of the Offerors submitting proposals in the evaluation and selection of the successful proposal.

UNMH may choose to make an award after initial scoring or at any time during the evaluation process. UNMH may re-score in full or in partial after the oral presentations and demonstrations.

) LQDOLVW PD\ EH LQYLWHG IRU RUDO SUHVHQWDWLRQV DQG GH date and time to be determined.

UNMH may request and score references in its sole discretion during initial scoring or final scoring.

Evaluation Criteria Summary: The following is a summary of the evaluation factors and the weighted value assigned to each.

A	ORGANIZATIONAL EXPERIENCE, QUALITY, AND STABILITY (Offerors should provide evidence and information supporting their experience/quality/stability with respect to Exhibit A. and Exhibit B Section 1.A below, and references if deemed necessary)	30	Points Possible
В	TECHNICAL APPROACH (Offerors should provide evidence and information supporting their ability to perform the Scope set forth Exhibit A. above and Exhibit B, Section 1.B below)	45	Points Possible
C	COST PROPOSAL (Exhibit B, Section C below, and Exhibit I below)	25	Points Possible
	TOTAL	100	Points Possible

A. ORGANIZATIONAL EXPERIENCE, QUALITY, AND STABILITY (30 Points Possible)

Company Ownership and Management.

- Company name
 Address:
- 3. Phone Fax:
- 4.

B. TECHNICAL APPROACH (45 Points Possible). Clearly and in detail explain how your services meets or exceeds these requirements. Provide the greatest amount of meaningful detail possible to describe the proposed products/services. Indicate if you can meet the specifications, or if the specifications can be met only under certain conditions or circumstances. If you are not able to meet the specification, briefly explain why, noting any concerns or issues the UNMH should be aware of. Be sure to note its competitive advantages. Clearly and in detail explain how you will fulfill each of the needs outlined below:

a) Scope of Work Requirements

- 1. Offeror must agree to perform the Scope of Work. Note, an Offeror's passing this mandatory requirement does not constitute the UNMH's acceptance of any alternate language that may be proposed by the Offeror.
- 2. Provide a narrative summary of your organization's approach to meet the requirements of the project, as described above in **Exhibit A, Scope of Work.**
- 3. Describe your organization's approach to the project including:

a.

EXHIBIT D AUTHORIZED SIGNATURE PAGE

THE FOLLOWING OFFEROR INFORMATION MUST BE COMPLETED AND RETURNED WITH THE RFP:

Please note that the information requested on the certification form is for reporting purposes only and will not be used in evaluating or awarding an agreement.

ACKNOWLEDGMENT OF ADDENDA

The undersigned acknowledges	receipt of the following	addenda:	
Addenda No	Dated	_	
Addenda No	Dated	_	
Addenda No	Dated	_	
New Mexico State Preference Offerors Claiming 5% Preference	*	Sections 13-1-1, 13-1-21.2 & 13-4-2 NMS. or to IFB or RFP Opening):	A 1978,
Resident Business: Pref	. Number		
Resident Manufacturer:	Pref. Number		
Resident Offeror: Pref.	Number		
Resident Veterans Prefe	erence Certification Yes_	No	
surrounding the described materials and supplies necessar Conditions set forth in this IFP a	erials, labor and/or servi ry to comply with the s and at the prices stated w that the company submit lations or any other relate	tting this IFP is not in violation of any ap ted clauses included in this IFB.	ll labor, rms and
ADDRESS			
CITY/STATE/ZIP			
TELEPHONE:	FAX:	EMAIL:	
NEW MEXICO GROSS REC	EIPTS TAX NO		
FEDERAL EMPLOYER ID N	NUMBER (FEIN)		
SIGNATURE OF AUTHORIZ	ZED REPRESENTATI	IVE	
PRINTED OR TYPED NAMI	E		
TITLE			
DATE			

EXHIBIT E SMALL AND SMALL DISADVANTAGED BUSINESS CERTIFICATION

The University of New Mexico Hospitals participates in the Government's Small and Small Disadvantaged Business programs. This requires written certification from our suppliers and Offerors as to their business status. Please furnish the information requested below.

- 1.0 Small Business An enterprise independently owned and operated, not dominant in its field and meets employment and/or sales standards developed by the Small Business Administration. See 13 CFR 121.201
 - 1.a Small Disadvantaged Business a Small Business Concern owned and controlled by socially and economically disadvantaged individuals; and
 - (1) Which is at least 51% owned by one or more socially and economically disadvantaged individuals; or in the case of any publicly owned business, at least 51% of the stock of which is owned by one or more socially and economically disadvantaged individuals; and
 - (2) Whose management of daily operations is controlled by one or more such individuals. The Offeror shall presume Black Americans, Hispanic Americans, Native Americans (such as American Indians, Eskimos, Aleuts and Native Hawaiians), Asian-Pacific Americans and other minorities or any other individual found to be disadvantaged by the Administration pursuant to Section 8 (a) of the Small Business Act; and
 - (3) Is certified by the SBA as a Small Disadvantaged Business.
 - 1.b Women-Owned Business Concern A business that is at least 51% owned by a woman or women who also control and operate it. Control in this context means exercising the power to make policy decisions. Operate in this context means being actively involved in the day-to-day management.
 - 1.c HUBZone Small Business Concern A business that is located in historically underutilized business zones, in an effort to increase employment opportunities, investment and economic development in those areas as determined by the Small Business Administration's (SBA) List of Qualified HUBZone Small Business Concerns.
 - 1.d Veteran-Owned Small Business Concern A business that is at least 51% owned by one or more veterans; or in the case of any publicly owned business, at least 51% of the stock of which is owned and controlled by one or more veterans and the management and daily business operations of which are controlled by one or more veterans.
 - 1.e Service DisabETQq0.00000912 0 D5600912 0 4\(\mathbb{B}\)DC q0.00000912 0 612 792 reW\(\mathbb{h}\)BT/F1 1/F1 1t000091 \(\mathbb{B}\)

Street Address:	County:	-
City:	State & Zip:	
Is this firm a (please check): Division If an item above is checked, please provide the name		
Check All Categories That Apply: 1. Small Business 2. Small Disadvantaged Business (Must be SBA Certified)		dividual Completing Form:
3. Woman Owned Small Business4. HUBZone Small Business Concern (Must	Date	
be SBA Certified) 5. Veteran Owned Small Business 6. Disabled Veteran Owned Small Business	Please return this form to:	This certification is valid488t
7. Historically Black College/University or Minority Institution 8. Large Business	The University of New Mexico Hospitals Purchasing Department	
THANK YOU FOR YOUR COOPERATION	MSC01 1240	

EXHIBIT F THE UNIVERSITY OF NEW MEXICO HOSPITALS SUPPLIER CONFLICT OF INTEREST AND DEBARMENT/SUSPENSION CERTIFICATION FORM

solicitation, the Offeror shall complete and submit, with its offer, OMB standard form LLL, Disclosure of Lobbying Activities, to the Contracting Officer; and

- 3) He or she will include the language of this certification in all subcontract awards at any tier and require that all recipients of subcontract awards in excess of \$100,000 shall certify and disclose accordingly.
- (c) Submission of this certification and disclosure is a prerequisite for making or entering into this contract imposed by section 1352, title 31, United States Code. Any person who makes expenditure prohibited under this provision or who fails to file or amend the disclosure form to be filed or amended by this provision shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

EXHIBIT G INSURANCE REQUIREMENTS

CERTIFICATES OF INSURANCE: The Offeror shall furnish the Owner one copy each of Certificates of insurance herein required for each copy of the Agreement showing coverage, limits of liability, covered operations, effective dates of expiration of policies of insurance carried by the Offeror. The Offeror shall furnish to the Owner copies of limits. The Certificate of Insurance shall be in the form of AIA Document G-705 or similar format acceptable to the Owner. Such certificates shall be filed with the Owner and shall also contain the following statements:

- 1. "The Regents of the University Of New Mexico Hospitals, the University Of New Mexico Hospitals, its agents, servants and employee are held as additional insured."
- 2. "The insurance coverage certified herein shall not be canceled or materially changed except after forty five (45) days written notice has been provided to the owner."

COMPENSATION INSURANCE:

The Offeror shall procure and shall maintain during the life of this contract Worker's Compensation as required by applicable State law for all Offeror's employees to be engaged at the site of the project under

EXHIBIT I COST PROPOSAL

Total Project Cost – In this **Exhibit I,** provide pricing details below to meet full compliance of scope and requirements as defined in this RFP. This shall include everything necessary to complete the scope of work. The Offeror should provide separately in this exhibit, cost on all required services and any additional costs such as travel, mailings, reproduction costs, etc.

UNMH will evaluate based on a market basket approach, assuming a hypothetical assumption of patients encounters per month, (while the actual number will vary year to year, this number is representative for purposes of this scoring process).

Prices shall remain firm throughout the initial contract or year whichever is longer. Price increases will be subject to review and approval prior to any subsequent renewal period and upon sixty (60) days advance written notice. Complete one scenario below.

Scenario 1:					
50 patients encounter a	n month: \$		Per Patient		
Total Monthly Cost: _					
OR					
Scenario 2:					
Range of 40-60 patient encounters per month: \$Flat Fee Per Month					
** Please include any a	dditional costs	s that may apply.			
Additional Costs: Any mailing and reproduct					avel, sustenance,
Description	QTY			UNMH	
				Price	

If your company would like UNMH to consider alternative pricing models, please inc