ADDENDUM NUMBER ONE

THE UNIVERSITY OF NEW MEXICO HOSPITALS
Purchasing Department
933 Bradbury Dr. SE Ste 3165
Albuquerque, New Mexico 87106

Date: August 22, 2017
Proposal Number: P368-17

Question 7: Are all items branded in the store? Or are some name brand product for gifting?
UNMH Response to Question 7: Currently, most of the items are branded.

Question 8

Question 16: Are all rewards shopped for and redeemed (ordered) online?
UNMH Response to Question 16: yes

Question 17:
on   intranet), or is it sufficient to have a link on your intranet that sends employees to a custom, secure (SSL/HTTPS), and authenticated web portal?
UNMH Response to Question 17: UNMH currently hosts an online site behind UNMH firewall that generates awards; provides an online store, ordering capability, point tabulation & storage; performs automatic deduction of points for purchases; and generates/mails weekly order reports.

Question 18:
managed by UNMH via the Program Points Recognition System and independent of our online store. Can UNMH please confirm that the vendor is not responsible for the deduction of points

UNMH Response to Question 18: UNMH currently hosts an online site behind UNMH firewall that generates awards; provides an online store, ordering capability, point tabulation & storage; performs automatic deduction of points for purchases; and generates/mails weekly order reports. Point deduction, tied to ordering, is an automatic function of the system that UNMH is currently using.

Question 19: Can UNMH please clarify what type of financial information UNMH will accept regarding 5.1.3?
UNMH Response to Question 19: The Vendors recent Balance Sheet.

Question 20: What is timeline for making selection of vendor? Implementation of storefront/technology?
UNMH Response to Question 20: We would like to make the selection and implementation as soon as possible.

Question 21: Does UNMH currently inventory any product or does current vendor store any product from storefront?
UNMH Response to Question 21: The current vendor orders, stocks, pulls, inventories, and delivers all merchandise.

Question 22: Are there any additional one off orders for specific product not on the site that might occur? Or is all product on the site?
UNMH Response to Question 22: Products are ordered from the website.