

University of New Mexico
Hospitals
Request for Proposals
Addendum No. 3
Project Number:
RFP P393-19
Auditing Services for Coding & Billing



Due Date: Friday, May 17, 2019 2:00 p.m. MST
The time and date proposals are due shall be strictly observed.
Addendum No. 3

UNMHS RFP P393-19-AUDIT SERVICES FOR CODING AND BILLING Addenda 3
Please note that Addendums will be posted on the portal.
See link <https://hsc.unm.edu/health/about/bids-proposals/proposals.html>

1. Which Specialties will be included in the audit? (Cardio, ortho, family practice, etc.)? **Answer:** Any specialty may be audited. The audit work will be on an as needed basis. The department can be found at <https://hsc.unm.edu/school-of-medicine/about/departments.html> We would like to work with a firm that has depth of experience in auditing various specialties, has auditing expertise on both facility and professional coding.
2. How is UNMHS currently auditing today and what are those processes? **Answer:** We have an internal department that audits. W-4.8 (a)11.911.4 (l)ave an (s)J-0.004 Tc (e)-0.9idk9(s)3.7 (i)p8 (a)11.uppl(x)

17. Can you bid on just certain amounts of work available? **Answer: We are seeking an audit firm to help supplement work on an as needed basis. We will only select 1 vendor.**
18. We typically provide evidence-based educational sessions to the audited population to address audit findings. Is UNMHS interested in post-audit education? **Answer: Possibly, but we have an education department.**
19. For optimized efficiency, Ciox uses standard data files to preload audit cases into auditing software. Can UNMHS regularly provide standard data files to us regularly, in .csv, .xls, or .txt format to accommodate this process? **Answer: Yes, to cvs and xls**
20. Please provide an estimate of annual *outpatient facility* review volume (e.g. same day surgery, ancillary, emergency department, etc.). **Answer: We are seeking an audit firm to help supplement work on an as needed basis.**
21. Please provide an estimate of annual *inpatient facility* review volume. **Answer: We are seeking an audit firm to help supplement work on an as needed basis.**
22. Please provide an estimate of annual *professional fee* review volume. **Answer: We are seeking an audit firm to help supplement work on an as needed basis.**
23. For review services, please indicate the desired *review* an -9.(t06aup(f)4(h)2h.aup0.0)-471s4fyu.aup0.0fh120.368

32. The RFP indicates professional and facility services as part of the audit. Is this an audit of physician billing only or does it also include facility billing? **Answer: The auditor should have expertise in both facility and profee. Audits will be assigned on an as needed basis. For example, for a review of ED procedures, we would want to the auditor to review both profee and facility documentation, coding, and billing.**

33. Is the timing of the audit pre-bill or post bill? **Answer: Typically, pre-bili10.054 0.004 Tw 0(l)4 (s)19 0 90 709.56 T**

47. Exhibit A: Scope of Work, Section 2 (page 11) - What does UNMHS envision to be audited on payment determinations? Answer: **Answer: Unknown at this time.**
48. Exhibit A: Scope of Work, Section 2 (page 11) - Will claim submissions and payment determination review be for all payors or just Medicare and/or Medicaid? **Answer: Unknown at this time.**
49. Exhibit A: Scope of Work, Section 2 (page 11) – For the claims submissions on the Facility records – what would you like reviewed? **Answer: Unknown at this time**
50. Exhibit A: Scope of Work, Section 2 (page 11) – For the payment determinations do you desire the RA comparison to what was billed? If not, what additionally do you want? **Answer: Unknown at this time**
51. Exhibit A: Scope of Work, Section 2 (page 11) - Would vendor be responsible for knowing individual contact payment arrangements? **Answer: Unknown at this time.**
52. Exhibit A: Scope of Work, Section 2 (page 11) - What does UNMHS envision to be audited on payment di:7Eeni:7Eitenr? **AnnE**

c. Physician Auditor

72. Page 13, Exhibit B, Evaluation Criteria, Section 1.A.13; Are years of experience acceptable for auditor in lieu of credentials? **Answer: Possibly**

73. Page 34, Exhibit K-Cost Proposal, #4; Please define each labor category listed in Exhibit K. **Answer: Typically, these are the labor categories that are used. Provide other categories please.**

- a. Principal Consultant
- b. Physicians Consultant
- c. Senior Consultant
- d. Others

74. How many providers will be included in the audit? The RFP documents physicians, residents and midlevel numbers, but are they all to be included? **Answer: 1,200 billable providers but not all will be included in any audit.**

75. 62. Please define what a billing audit means to UNM. **Answer: We are seeking an audit firm to**

We are seeking an audit firm to