

- I. Call to Order – Christine Glidden - Chair, BOT Community Engagement Committee
- II. Confirmation of a Quorum – Christine Glidden
- III. Adoption of Agenda ([Action Item](#))
- IV. Approval of the Minutes from the December 2018 Community Engagement Committee ([Action Item](#))
- V. Announcements ([Information Only](#))
- VI. Public Input
- VII. New Business:
 - x Darlyne Hawkins – Patient Satisfaction ([Information Only](#))
 - x Finalizing the 2019 CEC calendar ([Action Item](#))
 - x Discussion on formulating a consistent outreach strategy in order to better connect and communicate with the community (including a social media strategy) ([Information Only](#))
 - x Requesting Dr. Art Kaufman to present in February or March ([Information Only](#))
- VIII. Motion to Adjourn ([Action Item](#))

Goals for calendar year 2019 include:

- x Identifying existing hospital community activity and connections
- x Identifying systemwide trends in existing feedback mechanisms to leverage across the Hospitals' system
- x Identify the gap in community feedback mechanisms and participation
- x Determine if a Community Advisory Board for the Hospital or specific hospital campuses needed